

NSE

Investor Grievance Cell / Arbitration

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BSE

Investors' Grievances against BSE's Trading Members

Effective from 31st January, 2009, the **Complaint against trading members of the Exchange** or Applications for Arbitration should be filed at the concerned Regional Arbitration Centre referred to in column 1 below covering that State or Union Territory of India, referred to in Column 2 below, within which the most recent address / registered office address of the constituent, as duly communicated in writing to the trading member in accordance with law, is located. Provided **in respect of a non-resident Indian Constituent**, the Seat of Arbitration shall be Regional Arbitration Centre which covers the States and Union Territories given in Column 2, in which lies the address or the Registered Office address, as the case may be, of the trading member, depending upon corporate or non-corporate membership of the trading member. The hearings shall be held in the concerned Regional Arbitration Centre in which the Applicant had duly filed the Application for Arbitration.

Column 1 Regional Arbitration Centres	Column 2 States and Union Territories covered by the Regional Arbitration Centres
BSE Limited Regional Office – North, 7 th Floor, Mercantile House K G Marg New Delhi - 110 001. Telephone Number:011-41510481 Telefax No.:011-41510480 E-mail Id: iscdelhi@bseindia.com ; ritesh.kumar@bseindia.com	Delhi, Haryana, Uttar Pradesh, Uttaranchal, Himachal Pradesh, Punjab, Jammu & Kashmir, Chandigarh, Rajasthan
BSE Limited Regional Office – East, 1 st Floor, Kishor Bhaban 17, R. N. Mukherji Road Kolkata –700 001 Telephone Number:033-22133184, Telefax No.:033-22130530 E-mail Id: isc.kolkata@bseindia.com ; anirban.guha@bseindia.com	West Bengal, Bihar, Jharkhand, Orissa, Assam, Arunachal Pradesh, Mizoram, Manipur, Sikkim, Meghalaya, Nagaland, Tripura, Chhattisgarh
BSE Limited Regional Office – South, No.4. Vijaya Towers, 3rd Floor Kodambakkam High Road (Opp. to Palm Grove Hotel) Chennai – 600 034 Telephone Number:044-420089959 Telefax No.:044-42089958 E-mail Id: iscchennai@bseindia.com ; s.periyasamy@bseindia.com	Andhra Pradesh, Karnataka, Kerala, Tamilnadu, Andaman & Nicobar, Lakshadweep, Pondicherry.
BSE Limited Regional Office – West, Department of Investor Services, P J Towers, 1 st floor, Dalal Street, Fort, Mumbai – 400001. Telephone Number: 022-22721233/34 Fax No.: 022-22723677 E-mail Id: stanies.crasto@bseindia.com ;	Maharashtra, Gujarat, Goa, Daman & Diu, Dadra & Nagar Haveli, Madhya Pradesh